



STATE SERVICES COMMISSION
Te Komihana O Ngā Tari Kāwanatanga



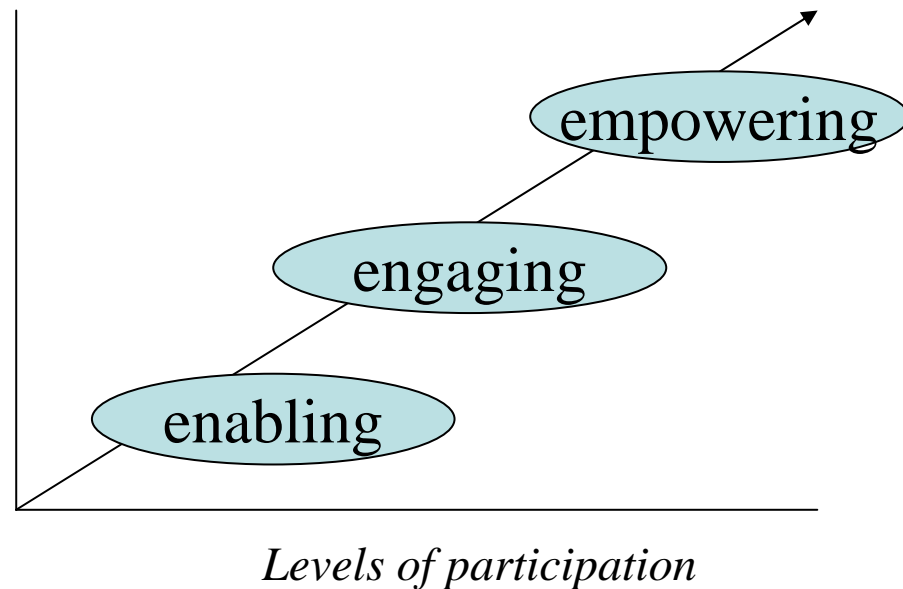
Online Participation

December 2006

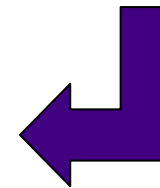
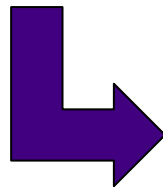
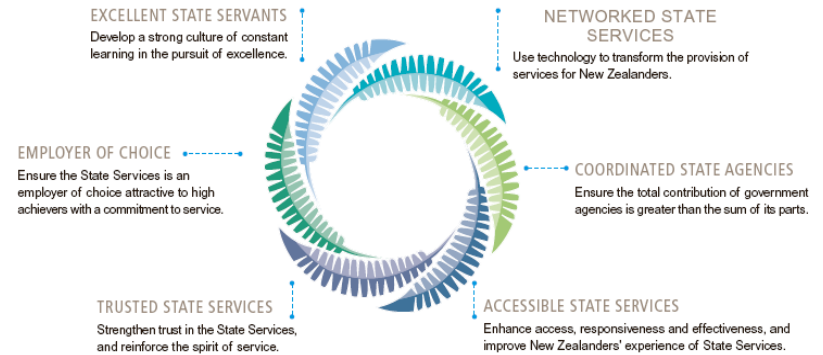
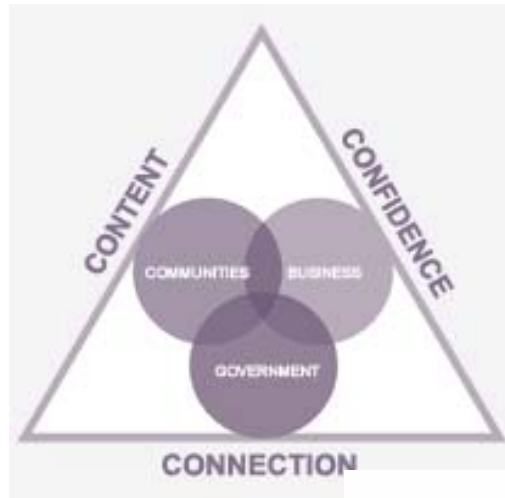


Online Participation

One of many ways to engage with people in decisions that affect their lives.



Strategic context – e-government as an enabler





Vision and messages

**Enabling transformation – making
government work for you**

E-government:...

affects everyone

builds trust

is collaborative

delivers results

engages people

puts people first



E-government milestones

- By 2007
 - information and communication technologies will be integral to the delivery of government information, services and processes
- By 2010
 - the operation of government will be transformed through the use of technology by government agencies and their partners to provide user-centric information and services and deliver joint outcomes
- By 2020
 - the engagement between people and government will have been transformed as increasing and innovative use is made of the opportunities being opened up by network technologies



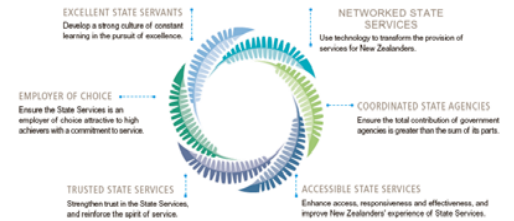
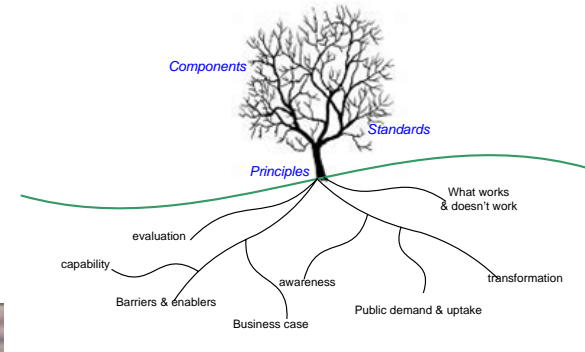
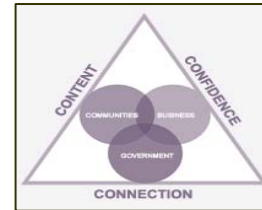
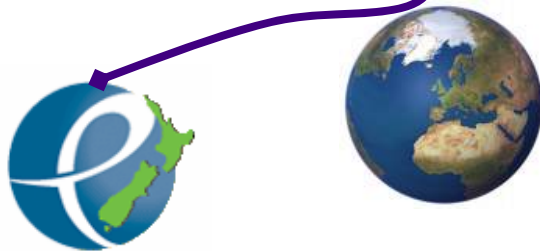
Characteristics of success

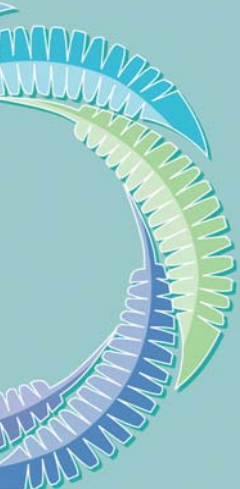
- Convenience and satisfaction
- Integration and efficiency
- Trust and participation

Enhancing public engagement – People are able to contribute online to government policy and service design, development, and delivery, and interact with government.



The Journey





Life Swap in Norfolk

Mobile phone project



Participation project

